

# **Privacy Policy – IGETIS Keyvault**

**Effective Date:** 24-09-2025

**Publisher:** IGETIS

Introduction.....	3
Data We Collect.....	3
How We Use Data .....	3
Data Security .....	3
Data Retention.....	4
Data Sharing and Compliance .....	4
Your Rights .....	4
Updates to this Policy .....	4
Contact Us .....	4

# Introduction

At **IGETIS**, we take your privacy seriously. This Privacy Policy explains how we collect, use, store, and protect personal and organizational data when you use **IGETIS Keyvault** (the “Service”).

By accessing or using IGETIS Keyvault, you agree to the terms outlined in this policy.

## Data We Collect

When using IGETIS Keyvault, we may collect the following data:

- **Account Information:** Tenant ID, Client ID, and authentication details necessary to access the service.
- **Service Metadata:** Logs and telemetry regarding usage, uptime, and performance.
- **Support Requests:** Information voluntarily provided when contacting our support team.

👉 **Important:** Secrets, credentials, and cryptographic keys stored within IGETIS Keyvault remain fully encrypted at rest and in transit. **IGETIS cannot access the content of your secrets.**

## How We Use Data

Collected data is used strictly for:

- Providing and maintaining the Service.
- Improving performance, security, and reliability.
- Responding to support inquiries.
- Meeting legal, security, and compliance obligations.

We **never sell, share, or trade customer data** with third parties for marketing purposes.

## Data Security

- Secrets and credentials are encrypted using industry-standard algorithms.
- Data is stored exclusively within **Microsoft Azure-compliant environments**.
- Multi-Factor Authentication (MFA) can be enabled for enhanced account security.

## Data Retention

- Encrypted secrets remain available as long as your account is active.
- Logs and metadata are retained for a maximum of **90 days** for security and audit purposes.
- Upon account termination, all associated data is deleted within **30 days**, unless otherwise required by law.

## Data Sharing and Compliance

We may disclose limited information:

- To comply with applicable laws or legal processes.
- To enforce our agreements and policies.
- To protect the security of our systems and customers.

IGETIS complies with **GDPR** and applicable data protection regulations.

## Your Rights

Depending on your jurisdiction, you may have the right to:

- Access, update, or delete your personal data.
- Request a copy of the data we hold.
- Restrict or object to certain processing activities.

Requests can be made by contacting: [privacy@igetis.online](mailto:privacy@igetis.online)

## Updates to this Policy

We may update this Privacy Policy from time to time to reflect changes in technology, regulations, or our practices. Updates will be posted on our website, and continued use of the Service constitutes acceptance of the revised policy.

## Contact Us

If you have any questions or concerns regarding this Privacy Policy, please contact us:

 **privacy@igetis.online**

 IGETIS Headquarters – 60 street François 1er, 75008 Paris - France